

Community Assistance

Police, Fire, Ambulance Emergency only: 911
Non-emergency Police Assistance: 780-423-4567
24-hour Distress Line: 780-482-4357
Community Referral: 211

Canadian Victim's Bill of Rights

Under the Victim Bill of Rights you are entitled to the following:

- Information about the criminal justice system, your role, and opportunities to participate in the criminal justice process.
- Information about the status of your investigation, the scheduling, progress and final outcome of the proceedings, and the status of the offender in the correctional system.
- Information about available victim assistance services, including victim impact statements, requesting restitution, means of obtaining financial reparation and other programs.

Administration

Nexus Business Park
#110, 14315-118 Avenue
Edmonton, Alberta T5H 0H7
Phone: **780-421-2217**
Email: vsu@edmontonpolice.ca
Business hours - Mon - Fri from
8:00 am to 8:00 pm
Victim Services Website
www.edmontonpolice.ca/VSU

03/18

Victim Services Unit



Assistance for Victims of Crime and Tragedy

Our Mission

"To provide timely intervention, prevention and supports to individuals, families and all our communities affected by crime, trauma and tragic events."

EDMONTON
POLICE
SERVICE

Government
of Alberta ■

Stress & Trauma

Victims of crime or tragedy may experience:

- > shock & disbelief
- > anger & frustration
- > suspicion
- > guilt
- > changes in behaviour
- > sense of violation
- > fear
- > stress & sleeplessness
- > nervousness

What can you do about it? Don't keep it inside. One of the most effective coping strategies is to talk it out. Talk to family or friends or contact Victim Services - all calls are confidential.

Victims of Crime Protocol

The Alberta Victims of Crime Act establishes a protocol that ensures victims are supported. The Victims of Crime Protocol Booklet informs victims of what they can expect from the criminal justice system from the moment they report a crime. Victims of Crime Protocol booklets are available from any Victim Services office or you can request a copy through www.victims.alberta.ca.

Remember, you are not alone.

What is a Victim Impact Statement?

If you have been a victim of a serious crime you may suffer physical and emotional effects. A Victim Impact Statement allows you to express in writing to a judge how being a victim of crime has affected you. Your Victim Impact Statement should describe the harm done, the loss suffered by you, and the emotional impact you have experienced. Filling out a Victim Impact Statement is voluntary. Your statement should be sent to the court and will be considered by the judge only at the time the offender is sentenced. Victim Impact Statements can also be used during Parole Board hearings.

What are Financial Benefits?

The Financial Benefits Program recognizes victims who were physically or emotionally injured as a direct result of a violent crime in Alberta. It provides direct assistance with a one-time financial benefit based on the severity of the victim's injuries. For more information contact the Financial Benefits Program at 780-427-7217.

What is Restitution?

If you have suffered financial loss as a result of a crime, you may have the right to seek restitution from the offender. Restitution is a way for the offender to repay you for the loss you have suffered.

